SAGE UPDATES

All Treatment Provider Meeting

March 18, 2026

SAPC | Substance Abuse Prevention and Control

County of Los Angeles Public Health

Overview

- Sage Workflow Reminders
- Reports and Forms Updates
- Patient Access System
- Enhancement Requests
- Upcoming Clinical Trainings

Sage General Workflows Reminders

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Problem List/Treatment Plan

- At least one problem must be added to the problem list for new or updated Problem Lists AND Treatment Plans
- Treatment plans require Problems and SMART Goals (for agencies required to complete the TP).
- The system will now require a problem to be added before users are able to finalize the form.

Discharges

- Providers must submit the Discharge and Transfer Form, CalOMS Discharge or RBH Discharge Form (if applicable) on the same day of the discharge (or within 30 days for unplanned discharges).
- REQUIRED for Primary AND Secondary Sage Users
- SAPC needs visibility on current clients for reporting and metrics.
- Required for Admission/ Discharge/Tranfer reporting, per state requirement.

Staff Terminations

- Providers are required to notify SAPC within **24 hours** when any staff with a C number is terminated from employment (Section 18AA Provider Contract).
- This should be completed by the Sage liaison via the Sage Help Desk User Creation form and selecting Termination under Request Type.

Client Ineligible for Federal Programs (CIFP)

- CIFP funding is only for clients within LA County in need of SUD treatment, but no longer qualify for any other funding source, including Medi-Cal or Other County Funding as listed on the Cal-OMS Admission.
- SAPC is verifying clients who are listed as CIFP and reaching out to providers if errors exist.
- FAQ and Training Slides are available on the PCNX Training page http://publichealth.lacounty.gov/sapc/providers/sage/sage-pcnx.htm

Guarantor Coverage Effective and Expiration Dates

- When entering Coverage Effective and Expiration Dates, providers should ensure the correct dates are entered, if known.
- Providers should NOT enter the current treatment start date as the effective date.
- If the actual date is not known, and the client has had Medi-Cal for several years, providers should enter 12/01/2017 as the Coverage Effective Date.

Reports and Forms Updates

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Diagnosis History Report

- Provides listing of all Diagnosis form submissions
- Provides a listing of all diagnoses per Type of Diagnosis record
  - ✓ Multiple diagnoses may be entered per form submission.
- Report can be limited by client, practitioner, and diagnosis date or date of form submission.

Provider	Client Name (PATID)	Record ID	Type of Diagnosis	Diagnosis Date	ICD-10 Code	Diagnosis Description	Status	Bill Order	Ranking	Classification
Recovery Inc	SAGEMD,ESTHER MIDDLE (289299)	359362	Admission	1/1/2023	F10.20	Alcohol use disorder, moderate	Active	1	Primary	Substance Abuse
Recovery Inc	SAGEMD,ESTHER MIDDLE (289299)	359709	Update	2/23/2026	F10.20	Alcohol use disorder, moderate	Active	1	Primary	Substance Abuse
Recovery Inc	SAGEMD,ESTHER MIDDLE (289299)	359709	Update	2/23/2026	F12.10	Cannabis use disorder, mild	Resolved	2	Secondary	Substance Abuse

- This report may be used clinically to review a diagnostic history of a client.
- This report may be used for billing purposes if recoupments occur due to diagnosis issues (not having an admission diagnosis, not having an SUD primary diagnosis.)

Medi-Cal Eligibility Change Report (Based on MEDS file data)

- Can be run for any two-month period to check changes to eligibility from one month to the next for all active clients.
- Recommended to run at the beginning of every month to verify changes in coverage.
- Data does not change mid-month as MEDS file is a static file.

County and Aid Code Report (Based on 270/271 results)

- Populates for all 270s run across the agency for a given time period.
- General eligibility information that may change throughout the month.
- Contains Managed Care Plan, Other HealthCare and Share of Cost

Medi-Cal Eligibility Information widget (Based on MEDS file data)

- Located on the Client Dashboard to populate eligibility information for a single client.
- Based on the MEDS file data with up to 3 months data.

Patient Access System Primer

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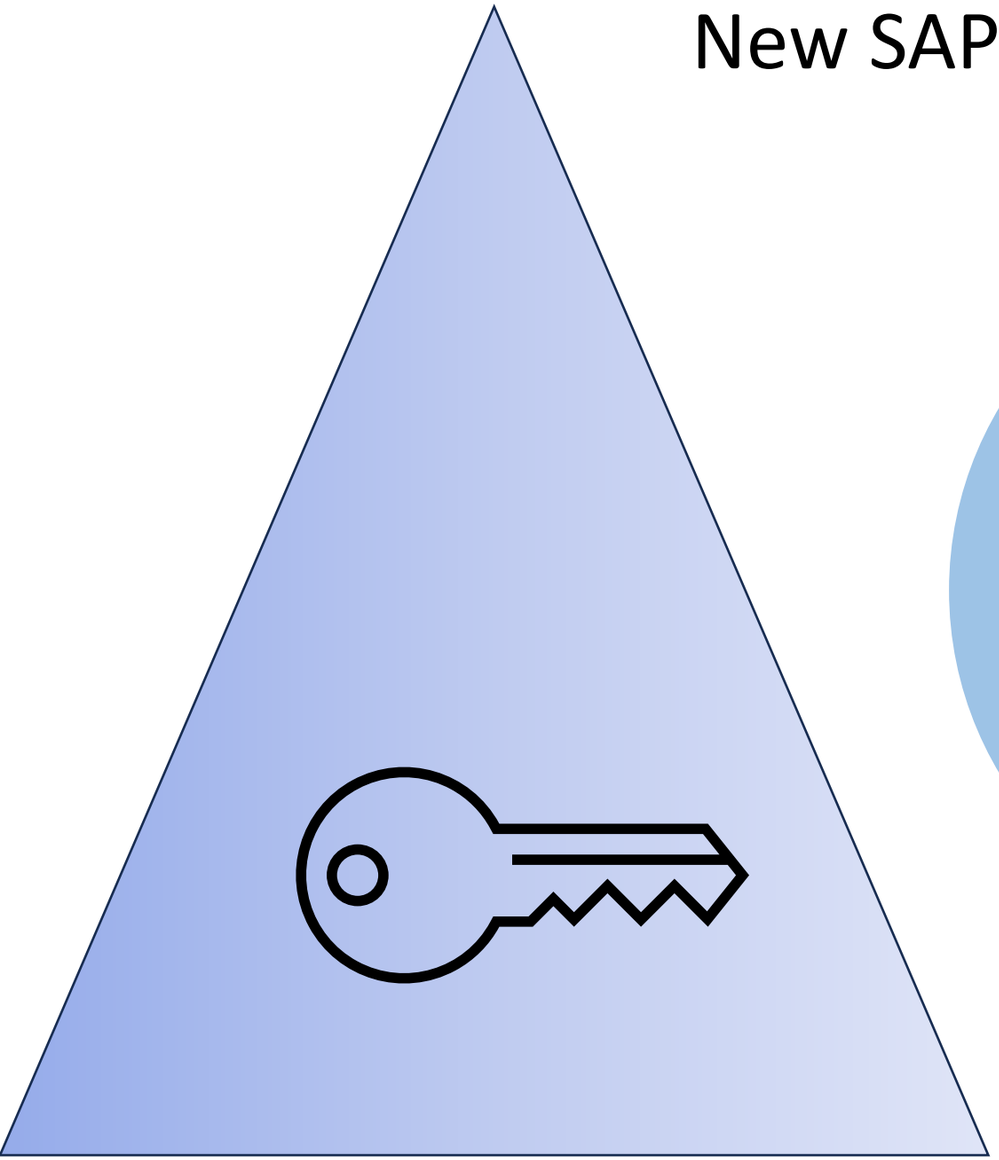
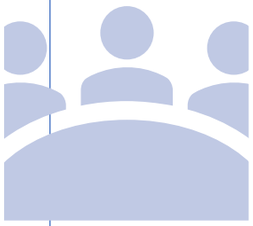
New SAPC Patient Access System

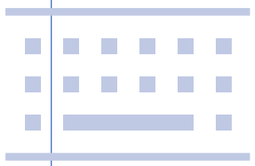


The Patient Access System is a patient portal that allows patients to view their treatment history directly, including demographic information, services rendered and diagnoses as required by State and Federal regulations.

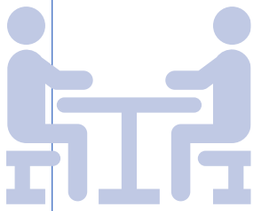
The SAPC Patient Access System was developed to meet state requirements and ensure clients can easily access their health information in accordance with federal and state data exchange standards.



A special PAC Business Technology Committee (PAC-BTC) meeting is being held tomorrow, Thursday, March 19, 2026, 9am-10am



Your input will help us improve the system and support a smooth implementation across our network. @



During the meeting we will:

- Provide an overview of the SAPC Patient Access System
- Show how clients can view their SUD records in Sage
- Discuss next steps and implementation planning
- Gather your questions, comments, and suggestions

Email SAPC-SOC@ph.lacounty.gov for more information about the PAC-BTC

March 19th Meeting Link:

https://teams.microsoft.com/meet/25667903499891?p=23akLE1t3NE8LhCLJ4

Enhancement Requests

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Ask and Ye Shall Receive
(To the best of our ability)

Normal process: Create a Help Desk ticket

Write in the issue box: Sage Enhancements

*Product

ProviderConnect NX (Help Desk)

☐ I don't know my product

Asset

*Please describe your issue

Sage Enhancement:

Types of Requests that have been implemented:

- Diagnosis History Report (Pending completion)
- Adding fields to the Progress Note Status Report
- Including Kratom to Drug Testing Form and updated the Drug Testing Printout
- Added a diagnosis widget to the Patient Medication form to assist with linking medications to diagnoses.
- Docs Required for Authorization to show specific forms that are needed before submitting an auth.

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One Time Only Enhancement Request Form

County of Los Angeles Public Health

https://forms.office.com/g/5NR632286z

Sage-PCNX Enhancement Request Form

KPI Dashboards Office Hours

- SAPC will resume KPI office hours beginning Thursday 3/26/2026 based on provider feedback from the KPI Dashboards Training on 3/5/2026.
- Weekly Thursdays from 10:00am -11:00am
- No registration required
- Flyer with meeting link is posted on the SAPC Training Page

Clinical Trainings and Resources

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CST Training Highlights

County of Los Angeles Public Health

Released to all SAPC Providers and Public on 5/1/2025

Please click the SAPC-LNC Platform Getting Started Guide for details on platform registration, navigation, and technical support.

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SAPC-LNC Platform Catalog- Clinical

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Clinical Trainings for Substance Use Services

1. Substance Use Disorder (SUD) 101
2. Harm Reduction 101
3. Utilizing Naloxone and Other Harm Reduction Strategies for Substance Use Providers
4. *ASAM-A^ (belongs to ASAM Criteria Training Set)*
5. *ASAM-B^ (belongs to ASAM Criteria Training Set)*
6. ASAM Criteria 4th Edition: Implications for SAPC Treatment Provider Agencies
7. **NEW! The ASAM Criteria Third Edition for Prescribers: From Assessment to Care Planning**
8. **NEW! Billing MAT Services Under DMC-ODS: The Codes You Need to Know**

Clinical Trainings for Substance Use Services Training Sets

1. *ASAM Criteria Training Set^*
2. Medications for Addiction Treatment (MAT) for Alcohol and Opioid Use Disorders *(only available as a training set)*

Last Updated 3/16/2026

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SAPC-LNC Platform Catalog- Youth

County of Los Angeles Public Health

Clinical Trainings for Youth Substance Use Services

Therapeutic Approaches

- Brief Intervention Therapeutic Response for Youth
- Evidence-Based Approaches to Treating Youth Substance Use Disorders
- Cognitive Behavioral Therapy for Youth
- Medication Assisted Treatment for Youth: An Overview
- Recovery Support Services in the Youth System of Care

Co-Occurring Needs

- Developmentally-Informed Programming for Youth Populations within the Youth System of Care
- Programming for Transition Aged Youth Populations Along the Substance Use System of Care Continuum
- Effective Engagement Strategies for Youth Seeking Substance Use Services

Developmental Considerations

- Understanding Co-Occurring Needs among Youth with SUDs
- Identifying & Responding to Co-Occurring Mental Health and Substance Use Disorder Complexities Among Youth
- Trauma Informed Care Among Youth with Substance Use Disorders (SUDs)

Youth Substance Use Considerations

- Cannabis Use among Youth Populations: Policy and Clinical Implications
- Pharmacology of Stimulants: Implications for Youth Providers
- Utilizing Early Intervention Services to Address Substance Use Risk Behaviors and Promote Wellness within Youth System of Care Settings

Cultural and Diversity Considerations

- Integrating Multicultural Competency & Cultural Humility in Clinical Practices

Youth Services Programming

- Case Management Services for Youth: Providing Strength-Based Comprehensive Care
- Screening and Assessment: Youth SUD Medical Necessity
- Clinical Supervision in Service Settings that Serve Youth with Substance Use Issues
- The Viability and Efficacy of Technology Servicing Youth and Families in the Youth System of Care

Family-Based Services

- Engaging Families and Providing Family-Based Services
- Providing Family-Centered Intervention Services with Substance Use Disorder Treatment Settings Serving Youth
- Integrating Family Services within the SUD Continuum of Care for Youth

Last Updated 3/16/2026

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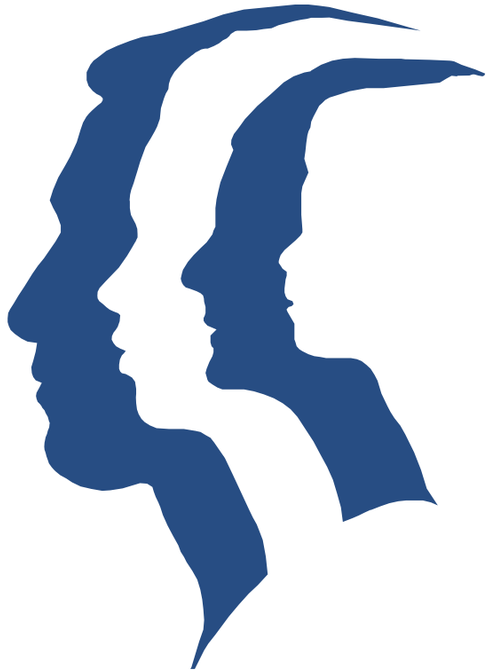
CST Training Highlights

County of Los Angeles Public Health

Name of Training	Date & Time	
Transgender, Gender Expansive, and Intersex (TGI) Cultural Competence in Behavioral Health Service Provision	On SAPC-LNC	Training Link
(NEW!) Billing MAT Services Under DMC-ODS: The Codes You Need to Know	On SAPC-LNC	Training Link
(NEW!) Best Practices in the Assessment and Treatment of Alcohol Use Disorder	Thursday 3/19/26 8:30am-12:30pm	Flyer Link
Recovery Services: Maximizing Client Engagement to Improve Outcomes	Thursday 3/26/26 9:00am-12:15pm	Flyer Link
Fortifying Your Strength: Promoting Self Care for Substance Use Treatment Providers	Wednesday 4/1/26 9:00am-11:45am	Flyer Link
Substance Use Treatment with Justice-Involved Populations	Tuesday 4/7/26 9:00am-12:15pm	Flyer Link
Methadone and Beyond: Medications for Addiction Treatment (MAT) For Alcohol and Opioid Use Disorder	Thursday 4/23/26 8:30am-12:30pm	Flyer Link
Clinical Supervision for the Substance Use Treatment (SUT) Workforce as a (LE) & LPHA: A Competency-Based Approach	Thursday 4/30/26 9:00am-4:30pm	Flyer Link

For a list of more trainings available and the SAPC Training Calendar please visit or scan QR Code:
LA County Department of Public Health - Substance Abuse Prevention and Control - SAPC Trainings



Thank You!